

SATISFACTION OF ALL CUSTOMERS and RESPECTING THE ENVIRONMENT are the foundation of our company's success!

Customer satisfaction is conditioned by the fulfilment of his requirements concerning the scope of deliveries and services as well as the requirements resulting from applicable legal provisions. We deliver high quality products that meet the expectations of our customers. The right to demand high quality is not only our external customers requirement, but also all our internal customers of services and semi-finished products. Quality assurance efforts make sense only when environmental aspects are taken into account when implementing them and the production itself is carried out in safety ecological way. Each stage of the company's activities should be accompanied by the objective of striving for the least possible environmental impact.

Objectives of the Plant No. 1:

- Satisfied customer
- Timely delivery of high quality products and services
- Building the image of a trusted contractor
- Maximum reduction of environmental impacts
- Reduction of resource consumption and optimization of material usage in production

Plant No. 1 commits to:

- Define and monitor measurable quality and environmental objectives
- Ensure the proper infrastructure necessary to achieve the objectives
- Meet and comply with legal requirements as well as those set by customers
- Protect the environment by identifying hazards and avoiding negative impacts on the environment (avoiding environmental pollution, proper waste management, sustainable and resource-efficient management)
- Monitor and comply with significant environmental aspects
- Constantly improve the qualifications, competencies and environmental awareness of employees

WINKELMANN Plant No. 1 undertakes to implement, operate and continuously improve the Integrated Management System according to requirements specified in PN-EN ISO 9001 and PN-EN ISO 14001, in order to improve the quality and environmental effects of its operations.

The Senior Management is committed to give to all employees the opportunity to shape the management system, to consider customers and suppliers in the processes as partners and to adapt the system to new requirements in the future.

**Director of Plant No. 1
Krzysztof Ignasiak**

